

Training and Assessment Strategy

BSB20115 Certificate II in Business

Gympie State High School



Approval School RTO training and assessment strategy			
School RTO Name	Gympie State High School	QCAA Number	404
Qualification Code	BSB20115	National Provider Number	30067
RTO Manager		Principal	
Name	Alicia Radecker	Name	Anthony Lanskey
Email address	arade6@eq.edu.au	Email address	alans6@eq.edu.au
Date	29/01/2020	Date	29/01/2020

QCAA standardised training and assessment strategy document, updated December 2018

Page 1

Contents

Section 1	Program overview	3
Section 2	Core and elective components	13
Section 3	Program assessment details	15
Section 4	Work experience	19
Section 5	Trainers and assessors	20
Section 6	Physical resources and environment	23
Section 7	Industry engagement	24
Section 8	Register of assessment tools	27
Section 9	Systematic validation	30
Section 10	TAS implementation checklist	43
Section 11	Systematic monitoring	45

Section 1 Program overview

1.1 National requirements			
Qualification code	BSB20115		
Qualification title	Certificate II in Business		
Relevant Standards	1.1–1.7, 1.8(a), 1.9–1.19, 1.26, 2.2, 5, 8.4		
Training package code	BSB		
Current release date	30 August 2019	Release number	5.0
Training package title	Business Services Training Package		
National register	http://training.gov.au/Training/Details/BSB		
Companion volume	https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=11ef6853-ceed-4ba7-9d87-4da407e23c10		
Qualification status	Current	Where a qualification is no longer current and has not been superseded , all students' training and assessment must be completed and the relevant AQF certification issued/ within a period of two years from the date the qualification was removed or deleted from the National Register. Where a qualification on the RTO's scope of registration is superseded , all students' training and assessment must be completed and the relevant AQF certification issued or students are transferred into its replacement within a period of one year from the date the replacement qualification was released on the National Register.	
Superseded, deleted or no longer current date			
Latest date for student completion and AQF certification			
TAS has been developed through industry engagement	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No (See Section 7)	Total number of proposed assessment tools for this qualification	10 (See Section 3)
Delivering and assessing information (Complete this remaining part of Section 1.1 only when the qualification is on scope)			
TAS implementation date (See Section 10)	29/01/2019	TAS monitoring date (See Section 11)	30/05/2019
Developed for:	<input type="checkbox"/> individual student/s	Name/s of individual student/s	
	<input checked="" type="checkbox"/> class cohort	Current number of students enrolled	23
A representative sample of assessment tools has been validated	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Pending (See Sections 8 & 9)	Delivery period for this cohort or individual Start End	28/01/2020 19/11/2021
RTO's Assessment and/or TAS policies and procedures have been followed when implementing this TAS	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	RTO has checked other printed and electronic student information/data for compatibility with TAS	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

1.2 Qualification		
Requirement	Packaging rules	Confirmed by RTOM
Qualification description and job roles	This qualification reflects the role of individuals in a variety of junior administrative positions who perform a range of mainly routine tasks using limited practical skills and fundamental operational knowledge in a defined context. Individuals in these roles generally work under direct supervision.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Packaging rules	<p>Total number of units = 12 1 core units plus 11 elective units of which:</p> <ul style="list-style-type: none"> • 7 elective units must be selected from the elective units listed on training.gov.au • 4 elective units may be selected from the elective units listed on training.gov.au, or any currently endorsed Training Package or accredited course at the same qualification level • if not listed below, 2 of the 4 elective units may be selected from either a Certificate I or a Certificate III qualification. <p>Elective units must be relevant to the work environment and the qualification, maintain the integrity of the AQF alignment and contribute to a valid, industry-supported vocational outcome.</p> <p>http://training.gov.au/Training/Details/BSB20115</p>	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

1.3 Delivery and assessment		
Requirement	Pre-enrolment information	Confirmed by RTOM
General entry requirements	<p>General entry requirements for this program include the student's agreement and ability to undertake the following:</p> <ul style="list-style-type: none"> • demonstrate evidence of language, literacy and numeracy skills at the requisite ACSF level • attend and participate in scheduled training and assessment • participate in workplace tasks to employer expectations • be able to work in an industry environment and handle industry standard equipment • comply with the RTO code of conduct requirements, directions on work, and health and safety matters. 	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Specific entry and/or completion requirements	<p>Specific entry requirements exist <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> <p>Prior to enrolment the RTO has provided advice in print or electronically to students on participation requirements and application processes.</p> <p><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p>	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

1.3 Delivery and assessment

Requirement	Pre-enrolment information	Confirmed by RTOM
Access and reasonable adjustments	<p>The RTO has advised students in print or electronically that reasonable adjustments may be available. <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>When appropriate, reasonable adjustments will be applied by the RTO to take into account the individual student's needs.</p> <p>Reasonable adjustments may include:</p> <ul style="list-style-type: none"> • accessible class rooms • note-taking support • course material in alternative formats — electronic, large print • use of laptop for assessments • an Auslan (Australian Sign Language) interpreter • extra time or extensions for assessments or alternative assessment tasks • ergonomic chair/desk • use of assistive technology • other adjustments. 	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Mode of delivery	<p>The mode of delivery includes any combination of the following:</p> <ul style="list-style-type: none"> • face-to-face in a simulated workplace environment for required performance and knowledge evidence • online for some components of training for knowledge evidence • in a classroom ('off the job') for some components of training for knowledge evidence. 	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Delivery location	<p>Multiple delivery locations are used.</p> <p><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> <p>The delivery location is the principal place of business of the RTO.</p>	<p>Locations of additional campuses where training or assessment services are provided.</p> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Program duration	<p>Total program duration for delivery and assessment is:</p> <p><input type="checkbox"/> 6 months <input type="checkbox"/> 1 year <input checked="" type="checkbox"/> 2 years <input type="checkbox"/> 3 years</p>	<p>This means that after the expiry of the program duration, no further assessment evidence will be accepted and no further training conducted.</p> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Amount of training and volume of learning	<p>The 'amount of training' relates to formal teaching and learning activities.</p> <p>The nominal amount of scheduled training for this program is:</p> <p><input type="checkbox"/> 55 hours <input type="checkbox"/> 110 hours <input checked="" type="checkbox"/> 220 hours <input type="checkbox"/> 330 hours</p> <p>The 'volume of learning' identifies the notional duration of all activities required for the achievement of the learning outcomes of this program.</p> <p>The total volume of learning for this program is:</p> <p><input checked="" type="checkbox"/> 600–1200 hours (Certificate I and II) <input type="checkbox"/> 1200–2400 hours (Certificate III and IV)</p>	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

1.3 Delivery and assessment

Requirement	Pre-enrolment information	Confirmed by RTOM												
Learning resources	<p>There are sufficient learning resources, equipment and facilities to:</p> <ul style="list-style-type: none"> enable students to meet the requirements for each unit of competency support the number of students undertaking the training and assessment. 	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No												
Assessment resources	<ul style="list-style-type: none"> Assessments will be formative and conducted so that skills, knowledge and understanding may be demonstrated in the simulated workplace environment. Assessment of knowledge and skills will be integrated with assessment of their practical application. Projects/tasks and work evidence will be progressively gathered by the assessor for units of competency until sufficient valid evidence is gathered to make assessment decisions on competency. Evidence of skills and knowledge will be gathered simultaneously. 	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No												
Evidence-gathering conditions (Adjust as appropriate)	<ul style="list-style-type: none"> Will be progressively gathered for groups of units simultaneously. Methods will confirm consistency of performance over time and in a range of workplace-relevant contexts, rather than a single assessment event. Will be by observation of relevant tasks with questioning on underpinning knowledge and, where applicable, training journals and reviews of work products/folios and third party reports. Will be done under the specific assessment conditions required by the units. 	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No												
Work placement requirements	<p>Work placement or experience is a requirement. <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> <p>The RTO may require students to undertake work placement or work experience. When this is the case, a summary of the requirements will be recorded in Section 4 of the TAS. Students have been advised in writing or electronically.</p>	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No												
Third party arrangements	<table border="1"> <tr> <td>No services are delivered on behalf of the RTO.</td> <td> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No </td> </tr> <tr> <td>Some services are provided by a third party on behalf of the RTO.</td> <td> <input type="checkbox"/> Yes <input type="checkbox"/> No </td> </tr> <tr> <td>QCAA has been notified of the third party arrangement.</td> <td> <input type="checkbox"/> Yes <input type="checkbox"/> No </td> </tr> <tr> <td> </td> <td> </td> </tr> <tr> <td> </td> <td> </td> </tr> <tr> <td> </td> <td> </td> </tr> </table> <ul style="list-style-type: none"> 'Third party' means any party that provides services on behalf of the RTO, but does not include a contract of employment between an RTO and its employee. Where services are provided on the RTO's behalf by a third party, the provision of those services must include a written agreement. The RTO must disclose to the student the name and contact details of any third party that will provide training and/or assessment, and related educational and support services to the student on the RTO's behalf. When the RTO offers a qualification on its scope to students and in order to achieve 	No services are delivered on behalf of the RTO.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Some services are provided by a third party on behalf of the RTO.	<input type="checkbox"/> Yes <input type="checkbox"/> No	QCAA has been notified of the third party arrangement.	<input type="checkbox"/> Yes <input type="checkbox"/> No							<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
No services are delivered on behalf of the RTO.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No													
Some services are provided by a third party on behalf of the RTO.	<input type="checkbox"/> Yes <input type="checkbox"/> No													
QCAA has been notified of the third party arrangement.	<input type="checkbox"/> Yes <input type="checkbox"/> No													

1.3 Delivery and assessment

Requirement	Pre-enrolment information	Confirmed by RTOM
	the qualification the RTO requires students to undertake training for one or more units with a different RTO, this is considered a third party arrangement. Record the RTO's details and arrangements summary.	
Educational and support services	<ul style="list-style-type: none"> Learners in this cohort are school students in Years 11 to 12. The RTO will schedule supervised training and assessment sessions based on the timetable. Students may negotiate support in addition to scheduled hours to develop the required skills and knowledge. Unmet educational needs of young persons aged 10-17 in the juvenile justice system – school RTOs within youth detention centres may deliver training and assessment to the students even if not in detention. <p>The RTO delivers services to students in the juvenile justice system. <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Early termination of program	In the event that the RTO loses suitably qualified trainers and assessors and is unable to deliver this program: <ul style="list-style-type: none"> students will be issued with a Statement of Attainment for any successfully completed units of competency any fees paid toward the program will be refunded on a pro rata basis. 	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
	<p>The RTO has provided students with information in print or electronically concerning arrangements in the event of early termination of the program.</p> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Transition	This qualification's status on TGA is current at the time of this strategy's expected start date. If this qualification is superseded with a new version before the end of the expected duration of the program, then: <ul style="list-style-type: none"> if practical, students will complete training and assessment and receive any appropriate certificates in the old qualification within 12 months of the release of the new version if this is not practical, students will transition to the new qualification within 12 months and complete their training and assessment in the new version within the expected duration of the program. Credit will be arranged for units completed and deemed as equivalent. 	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

1.4 Certification

Requirement	Pre-enrolment information	Confirmed by RTOM
Certificates and Statements of Attainment	<p>If a student is assessed as meeting the requirements of the qualification, and all agreed fees the student owes to the RTO have been paid, then within 30 calendar days* of all conditions being met:</p> <ul style="list-style-type: none"> • an AQF certificate and record of results will be issued if the qualification in which the learner is enrolled is complete • a Statement of Attainment will be issued if the qualification in which the learner is enrolled is partially complete. <p>* unless there is a written agreement with students and parents that the RTO will issue certification on exit or request</p>	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Unique Student Identifier (USI)	<ul style="list-style-type: none"> • The school RTO will not issue an AQF certificate, record of results or Statement of Attainment to a student without having a verified USI for that individual. • The consequences of not providing the RTO with a USI have been explained to the student. • Each student's USI will be recorded by the RTO in SLIMS or Student Management and reported to QCAA in the same year that the certification was issued. 	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
	<p>A student may access their training records and results (transcript) using their online USI account. For more information, see usi.gov.au/Students/pages/default.aspx</p>	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Credit arrangements	<p>Transitioning from an old version to a new version of a training product</p> <p>If the National Register (training.gov.au) deems a superseded unit of competency to be equivalent to its replacement, students may claim credit for a successfully completed superseded unit.</p>	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
	<p>If a student already holds a unit of competency</p> <p>If a student has a Statement of Attainment for a unit of competency and it has the same code as a unit of competency making up this program, the student may make a claim for a credit transfer.</p>	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Recognition of prior learning (RPL) arrangements	<p>Students may request recognition of prior learning (RPL) assessment.</p> <p>Students are advised of the opportunity to apply for RPL and, if requested, will be provided with an RPL document allowing them to provide verifiable details of prior learning. The evidence will be assessed for currency and against requirements of the units of competency, and an amended program strategy will be prepared, taking into account the student's prior learning.</p>	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
	<p>The RTO has advised students in print or electronically of RPL arrangements. <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p>	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

1.4 Certification

Requirement	Pre-enrolment information	Confirmed by RTOM
Reissuing of Certificates and Statements of Attainment	<p>The RTO maintains an auditable-quality register of all AQF qualifications (including Statements of Attainment) issued and authorised to issue. The register contains sufficient information to identify correctly the holder of the qualification, the AQF qualification by its full title, and date of issue/award/conferral.</p>	<p>The Standards require compliance with the AQF Register and Issuance policies. All RTOs will:</p> <ul style="list-style-type: none"> maintain an auditable-quality register of AQF qualifications issued (including Statements of Attainment) containing sufficient information to identify correctly <ul style="list-style-type: none"> the holder of the qualification the AQF qualification by its full title date of issue/award/conferral have a policy that permits replacement of certification documentation be responsible for authentication and verification of any replacement certification documentation. <p>See www.aqf.edu.au/aqf-policies.</p>
	<p>The RTO has a policy that permits the replacement of certification documentation and maintains responsibility for authentication and verification of any replacement certification documentation.</p>	
	<p>The RTO has advised students either in print or electronically about arrangements and fees related to obtaining replacement AQF certification. <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p> <ul style="list-style-type: none"> Gympie State High School provides replacement copies of issued VET certificates and statements of attainment. To protect people's privacy, copies can only be provided to the person named on the certificate. Fees are \$7.50 for each copy. <p>The issuance and replacement policy and procedure may be accessed via the publicly accessible school RTO website. For more information, see: https://gympieshs.eq.edu.au/Curriculum/VocationalEducation/Pages/VocationalEducation.aspx</p>	<p><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p>

1.5 Reporting

Requirement	Pre-enrolment information	Confirmed by RTOM
Recording results	<ul style="list-style-type: none"> Evidence-gathering tools are used to make decisions about a student's progress toward competency. The interim outcome descriptors of 'Satisfactory' or 'Unsatisfactory' will be used on students' projects and evidence documents. Students may continue to submit evidence until they exit the program or the end of the program's duration period. Assessor may determine final outcomes for units of competency at any time, but only after sufficient valid evidence has been gathered 	<p><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p>

1.5 Reporting

Requirement	Pre-enrolment information	Confirmed by RTOM
	<p>and assessed and any pre-requisite units have been successfully completed.</p> <ul style="list-style-type: none"> • RTO management will record final outcomes (usually using the descriptors Competent, Not Competent, Credit Transfer, Superseded or Withdrawn) in Student Data Capture System (SDCS) or Student Management software approved by QCAA. • All final outcomes must be entered into a QCAA approved software program before the end of the last term of the VET program or immediately after a student exits the program. • RTO management reports student enrolment data to QCAA within the first term of the student's commencement of the VET program. 	
Student profiles	<ul style="list-style-type: none"> • Student profiles are updated by the assessor and are accessible to students on request. • Assessors update the profile to confirm an individual student's submission of evidence and record interim and final outcomes. • RTO management uses final outcomes recorded in student profiles to update SDCS, Student Management and/or SLIMS. 	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Projects and evidence-gathering instruments	<ul style="list-style-type: none"> • All assessment activities, including projects and evidence-gathering tools, are identified by a code and listed in this document. • A mapping document provides evidence of how assessment activities, projects and evidence-gathering tools meet the requirements for each unit of competency. 	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Data privacy and reporting	<p>The RTO has provided students with information in print or electronically concerning privacy, use of personal data and reporting. <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p> <ul style="list-style-type: none"> • students are informed that personal information will be collected and reported on their behalf 	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Use of personal email address	<p>The RTO has provided students with information in print or electronically concerning use of personal email addresses on assessment materials and evidence. <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p> <ul style="list-style-type: none"> • Agreed email addresses provide the same acknowledgment as a signature • The RTO has recorded students' and assessors' email addresses 	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Complaints	<p>The RTO has advised students either in print or electronically that complaints received by the RTO will be acknowledged in writing and finalised as soon as practicable. <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p> <ul style="list-style-type: none"> • A complaint may be involving the conduct of the RTO's officers, students or third-party service providers of the RTO. • Any RTO officer may receive a complaint verbally, in writing or electronically 	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Appeals	<p>The RTO has advised students either in print or electronically that all appeals received by the RTO will be acknowledged in writing and finalised as soon as practicable. <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p> <ul style="list-style-type: none"> • There are two types of appeals that can be lodged: <ul style="list-style-type: none"> – appeal of final assessment decision 	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

1.5 Reporting

Requirement	Pre-enrolment information	Confirmed by RTOM
	<ul style="list-style-type: none">- appeal of any other RTO decision.• Appeals must be submitted to the RTO in writing using the RTO's appeal form.	
Publicly availability	<p>The complaints and appeals policy and procedure may be accessed via the publicly accessible school RTO website. For more information, see:</p> <ul style="list-style-type: none">• https://gympieshs.eq.edu.au/Curriculum/VocationalEducation/Pages/VocationalEducation.aspx	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Section 2 Core and elective components

Relevant Standards: 1.1, 1.2, 1.4, 1.7, 1.8(a), 1.12, 3.5, Schedule 5

Note: A prerequisite unit may be delivered through an integrated approach with the secondary unit — it does not have to be fully completed before starting the secondary unit. However, to satisfy formal requirements, the prerequisite unit must be signed off prior to the secondary unit.

2.1 Core and elective units being offered		
Enter the unit code and title Hyperlink to unit on TGA is recommended	Unit type	Pre-requisite unit required?
BSBADM101 Use business equipment and resources http://training.gov.au/Training/Details/BSBADM101	Imported Elective	<input type="checkbox"/>
BSBCMM201 Communicate in the workplace http://training.gov.au/Training/Details/BSBCMM201	Listed Elective	<input type="checkbox"/>
BSBCUS201 Deliver a service to customers http://training.gov.au/Training/Details/BSBCUS201	Listed Elective	<input type="checkbox"/>
BSBIND201 Work effectively in a business environment http://training.gov.au/Training/Details/BSBIND201	Listed Elective	<input type="checkbox"/>
BSBINM201 Process and maintain workplace information http://training.gov.au/Training/Details/BSBINM201	Listed Elective	<input type="checkbox"/>
BSBITU112 Develop keyboard skills https://training.gov.au/Training/Details/BSBITU112	Imported Elective	<input type="checkbox"/>
BSBITU211 Produce digital text documents http://training.gov.au/Training/Details/BSBITU211	Listed Elective	<input type="checkbox"/>
BSBITU213 Use digital technologies to communicate remotely http://training.gov.au/Training/Details/BSBITU213	Listed Elective	<input type="checkbox"/>
BSBSUS201 Participate in environmentally sustainable work practices http://training.gov.au/Training/Details/BSBSUS201	Listed Elective	<input type="checkbox"/>
BSBWHS201 Contribute to health and safety of self and others http://training.gov.au/Training/Details/BSBWHS201	Core Unit	<input type="checkbox"/>
BSBWOR202 Organise and complete daily work activities http://training.gov.au/Training/Details/BSBWOR202	Listed Elective	<input type="checkbox"/>
BSBWOR204 Use business technology http://training.gov.au/Training/Details/BSBWOR204	Listed Elective	<input type="checkbox"/>

2.2 Optional units and flexibility

Some of the units listed appear in other qualifications delivered by this RTO.

BSBADM101 Use business equipment and resources is currently delivered in BSB10115 Certificate I in Business. The first assessor to complete the unit will record a result of Competent and the other assessor/s will record a credit transfer.

BSBIND201 Work effectively in a business environment is currently delivered in BSB30415 Certificate III in Business Administration. The first assessor to complete the unit will record a result of Competent and the other assessor/s will record a credit transfer.

BSBITU112 Develop keyboard skills is currently delivered in BSB10115 Certificate I in Business. The first assessor to complete the unit will record a result of Competent and the other assessor/s will record a credit transfer.

BSBSUS201 Participate in environmentally sustainable work practices is currently delivered in BSB30415 Certificate III in Business Administration and ICT20115 Certificate II in Information, Digital Media and Technology. The first assessor to complete the unit will record a result of Competent and the other assessor/s will record a credit transfer.

BSBWHS201 Contribute to health and safety of self and others is currently delivered in BSB10115 Certificate I in Business, BSB30415 Certificate III in Business Administration and ICT20115 Certificate II in Information, Digital Media and Technology. The first assessor to complete the unit will record a result of Competent and the other assessor/s will record a credit transfer.

BSBWOR202 Organise and complete daily work activities is currently delivered in BSB30415 Certificate III in Business Administration. The first assessor to complete the unit will record a result of Competent and the other assessor/s will record a credit transfer.

BSBWOR204 Use business technology is currently delivered in BSB30415 Certificate III in Business Administration. The first assessor to complete the unit will record a result of Competent and the other assessor/s will record a credit transfer.

Section 3 Program assessment details

Relevant Standards: 1.1, 1.2, 1.3(c), 1.8, 2.1, 2.2, 5.2

3.1 Program details

3.1 Program details					
Project 1	C2BPRO1 – Work Safe: Smart Move T:\BUSINESS EDUCATION\Certificate II in Business\Assessment\C2BPRO1 - Work Safe Smart Move				
Estimated duration	Term 1, 10 weeks	Outcome type	<input type="checkbox"/> Interim <input checked="" type="checkbox"/> Final	Assessment tools mapped on separate document	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Assessment activity	Unit/s for which partial or complete evidence will be gathered	Evidence-gathering tools used	Tool code		
Working safely in an office environment A project based on working in a school administration / reprographics role. Touch typing technique will be introduced in this project. Evidence is recorded in the student profile as 'satisfactory' or 'unsatisfactory'. Final unit outcome results will be given from completing this activity, and recorded on a class spreadsheet to be transferred to Student Management.	<ul style="list-style-type: none"> • BSBWHS201 Contribute to health and safety of self and others • BSBADM101 Use business equipment and resources 	Observation checklist	<input checked="" type="checkbox"/>	C2BOBS1	
		Questions checklist	<input type="checkbox"/>		
		Review of product/service against specifications	<input type="checkbox"/>		
		Review folio of work against specifications	<input checked="" type="checkbox"/>	C2BFOLIO1	
		Third party report	<input type="checkbox"/>		
		Safety induction checklist	<input type="checkbox"/>		

3.1 Program details

3.1 Program details					
Project 2	C2BPRO2 – Climate Smart T:\BUSINESS EDUCATION\Certificate II in Business\Assessment\C2BPRO2 - Climate Smart				
Estimated duration	Term 2, 10 weeks	Outcome type	<input type="checkbox"/> Interim <input checked="" type="checkbox"/> Final	Assessment tools mapped on separate document	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Assessment activity		Unit/s for which partial or complete evidence will be gathered		Evidence-gathering tools used	Tool code
Implementing a climate change strategy in a school A project based on working in alignment with the education department's vision for sustainability while preparing workplace documents. Touch typing technique will be developed in this project. Evidence is recorded in the student profile as 'satisfactory' or 'unsatisfactory'. Final unit outcome results will be given from completing this project, and recorded on a class spreadsheet to be transferred to Student Management.		<ul style="list-style-type: none"> • BSBSUS201 Participate in environmentally sustainable work practices • BSBITU211 Produce digital text documents 	Observation checklist	<input checked="" type="checkbox"/>	C2BOBS2
			Questions checklist	<input type="checkbox"/>	
			Review of product/service against specifications	<input type="checkbox"/>	
			Review folio of work against specifications	<input checked="" type="checkbox"/>	C2BFOLIO2
			Third party report	<input type="checkbox"/>	
			Safety induction checklist	<input type="checkbox"/>	
Project 3	C2BPRO3 – Gympie Gold T:\BUSINESS EDUCATION\Certificate II in Business\Assessment\C2BPRO3 - Gympie Gold				
Estimated duration	Semester 2, 20 weeks	Outcome type	<input type="checkbox"/> Interim <input checked="" type="checkbox"/> Final	Assessment tools mapped on separate document	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Assessment activity		Unit/s for which partial or complete evidence will be gathered		Evidence-gathering tools used	Tool code
Production of school magazine A project based on a Marketing & Administrative Assistant role in a Graphic Design context. Students assist with the annual production of Gympie Gold, the school yearbook.		<ul style="list-style-type: none"> • BSBIND201 Work effectively in a business environment • BSBWOR202 Organise and complete daily work activities • BSBWOR204 Use business technology 	Observation checklist	<input checked="" type="checkbox"/>	C2BOBS3
			Questions checklist	<input type="checkbox"/>	
			Review of product/service against specifications	<input type="checkbox"/>	

3.1 Program details

Evidence is recorded in the student profile as 'satisfactory' or 'unsatisfactory'. Final unit outcome results will be given from completing this activity, and recorded on a class spreadsheet to be transferred to Student Management.		Review folio of work against specifications	<input checked="" type="checkbox"/>	C2BFOLIO3	
		Third party report	<input type="checkbox"/>		
		Safety induction checklist	<input type="checkbox"/>		
Project 4	C2BPRO4 – Travel Agency T:\BUSINESS EDUCATION\Certificate II in Business\Assessment\C2BPRO4 - Travel Agency				
Estimated duration	Semester 3, 20 weeks	Outcome type	<input type="checkbox"/> Interim <input checked="" type="checkbox"/> Final	Assessment tools mapped on separate document	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Assessment activity		Unit/s for which partial or complete evidence will be gathered	Evidence-gathering tools used	Tool code	
Planning a holiday for a client A project based on planning a holiday for a client while acting as a travel agent. Keyboard skills are developed and assessed. Evidence is recorded in the student profile as 'satisfactory' or 'unsatisfactory'. Final unit outcome results will be given from completing this activity, and recorded on a class spreadsheet to be transferred to Student Management.	<ul style="list-style-type: none"> • BSBCMM201 Communicate in the workplace • BSBITU213 Use digital technologies to communicate remotely • BSBCUS201 Deliver a service to customers • BSBITU112 - Develop keyboard skills 	Observation checklist	<input checked="" type="checkbox"/>	C2BOBS4	
		Questions checklist	<input type="checkbox"/>		
		Review of product /service against specifications	<input type="checkbox"/>		
		Review folio of work against specifications	<input checked="" type="checkbox"/>	C2BFOLIO4	
		Third party report	<input type="checkbox"/>		
		Safety induction checklist	<input type="checkbox"/>		

3.1 Program details

Project 5	C2BPRO5 – Records Management T:\BUSINESS EDUCATION\Certificate II in Business\Assessment\C2BPRO5 - Records Management				
Estimated duration	Semester 4, 20 weeks	Outcome type	<input type="checkbox"/> Interim <input checked="" type="checkbox"/> Final	Assessment tools mapped on separate document	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Assessment activity	Unit/s for which partial or complete evidence will be gathered		Evidence-gathering tools used		Tool code
Records Management Paper-based and electronic filing in a publishing context. Evidence is recorded in the student profile as 'satisfactory' or 'unsatisfactory'. Final unit outcome results will be given from completing this activity, and recorded on a class spreadsheet to be transferred to Student Management.	<ul style="list-style-type: none"> BSBINM201 Process and maintain workplace information 		Observation checklist	<input checked="" type="checkbox"/>	C2BOBS5
			Questions checklist	<input type="checkbox"/>	
			Review of product /service against specifications	<input type="checkbox"/>	
			Review folio of work against specifications	<input checked="" type="checkbox"/>	C2BFOLIO5
			Third party report	<input type="checkbox"/>	
			Safety induction checklist	<input type="checkbox"/>	
			Third party report	<input type="checkbox"/>	
			Safety induction checklist	<input type="checkbox"/>	

Section 4 Work experience

Relevant Standards: 1.1, 1.5, 1.6(a), 1.8, 2.1, 5.2, 8.5

4.1 Work experience arrangements			
On what basis is work experience provided?		For all employers providing work experience relevant to this qualification:	
Not provided (go to Section 5)	<input type="checkbox"/>	Written agreements are in place.	<input type="checkbox"/>
VET program/course requirement	<input type="checkbox"/>	Realistic workplace experience	<input type="checkbox"/>
RTO requirement	<input type="checkbox"/>	Third party report included in Section 3.4	<input type="checkbox"/>
Student wants work experience	<input type="checkbox"/>	Student information in Section 1 of TAS is accurate.	<input type="checkbox"/>
Optional	<input checked="" type="checkbox"/>		
File location of work experience agreements	T:\Industry Liaison - Kerry\Students Work Experience Forms		

4.2 Register of employers with written agreements in place	
Enter name and location of each business, company or industry providing work experience	
<i>e.g. Robert Tsu Smallgoods, Brisbane</i>	<i>e.g. Fast Eats Cafe, Paddington</i>