# **Training and Assessment Strategy**

BSB10115 Certificate I in Business

**Gympie State High School** 



Approval School RTO training and assessment strategy					
School RTO Name	Gympie State High School	QCAA Number	404		
Qualification Code	BSB10115	National Provider Number	30067		
RTO Manager	RTO Manager		Principal		
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Date	10/02/2020	Date	10/02/2020		

QCAA standardised training and assessment strategy document, updated December 2018





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### Section 1 **Program overview**

1.1 National requirements				
Qualification code	BSB10115			
Qualification title	Certificate I in Business			
Relevant Standards	1.1–1.7, 1.8(a), 1.9–1.19, 1.26, 2.2, 5, 8.4			
Training package code	BSB			
Current release date	30 Aug 2019	Release number	5.0	
Training package title	Business Services Trainin	g Package		
National register	http://training.gov.au/Train	ning/Details/BSB		
Companion volume	https://vetnet.gov.au/Page 4da407e23c10	es/TrainingDocs.aspx?q=11	ef6853-ceed-4ba7-9d87-	
Qualification status	Current		longer current and has not	
Superseded, deleted or no longer current date	n/a	been superseded, all students' training and assessment must be completed and the relevant AQF certification issued within a period of two years from the date the qualification was removed or deleted from the National		
Latest date for student completion and AQF certification (Complete only if qualification status ≠ current)	n/a	Register.  Where a qualification on the RTO's scope of registration is superseded, all students' training and assessment must be completed and the relevant AQF certification issued or students are transferred into its replacement within a period of one year from the date the replacement qualification was released on the National Register.		
TAS has been developed through industry engagement	<ul><li>✓ Yes</li><li>□ No</li><li>(See Section 7)</li></ul>	Total number of proposed assessment tools for this qualification  10 (See Section 3)		
Delivering and assessi (Complete this remaining	ng information part of Section 1.1 only whe	en the qualification is on sco	ppe)	
TAS implementation date (See Section 10)	10/02/2020	TAS monitoring date (See Section 11)	10/02/2020	
Developed for: (Select one only)	☐ individual student/s	Name/s of individual student/s		
	☑ class cohort	Current number of students enrolled	VBI101A 24 VBI101B 27	
A representative sample of assessment tools has been validated	✓ Yes  ☐ No ☐ Pending (See Sections 8 & 9)	Delivery period for this cohort or individual Start 28/01/2020 End 27/11/2020		
RTO's Assessment and/or TAS policies and procedures have been followed when implementing this TAS	☑ Yes □ No	RTO has checked other printed and electronic student information/data for compatibility with TAS	✓ Yes  □ No	

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**Training and Assessment Strategy** 

BSB10115 Certificate I in Business

RTO code 30067 Gympie State High School QCAA No. 404

December 2018

1.2 Qualification				
Requirement	Packaging rules	Confirmed by RTOM		
Qualification description and job roles	This entry-level qualification allows individuals across a variety of industry sectors to develop basic skills and knowledge to prepare for work. They may undertake a range of simple tasks under close supervision. The range of technical skills and knowledge is limited.	☑ Yes □ No		
Packaging rules	<ul> <li>Total number of units = 6</li> <li>1 core unit plus</li> <li>5 elective units, of which:</li> <li>4 elective units must be selected from the elective units listed on training.gov.au</li> <li>1 elective unit may be selected from the remaining elective units listed on training.gov.au, or any currently endorsed Training Package or accredited course at the same qualification level.</li> <li>http://training.gov.au/Training/Details/BSB10115</li> </ul>	☑ Yes □ No		

1.3 Delivery and assessment			
Requirement	Pre-enrolment information	Confirmed by RTOM	
General entry requirements	General entry requirements for this program include the student's agreement and ability to undertake the following:  • demonstrate evidence of language, literacy and numeracy skills at the requisite ACSF level  • attend and participate in scheduled training and assessment  • be able to work in an industry environment and handle industry standard equipment  • comply with the RTO code of conduct requirements, directions on work, and health and safety matters.	☑ Yes □ No	
Specific entry and/or completion requirements	Specific entry requirements exist ☐ Yes ☑ No  Prior to enrolment the RTO has provided advice in print or electronically to students on participation requirements and application processes. ☑ Yes ☐ No		
Access and reasonable adjustments	The RTO has advised students in print or electronically that reasonable adjustments may be available.    Yes □ No  When appropriate, reasonable adjustments will be applied by the RTO to take into account the individual student's needs.  Reasonable adjustments may include:  • accessible class rooms • note-taking support • course material in alternative formats — electronic, large print • use of laptop for assessments • an Auslan (Australian Sign Language) interpreter	☑ Yes □ No	

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1.3 Delivery and assessment			
Requirement	Pre-enrolment information		Confirmed by RTOM
Mode of delivery	The mode of delivery includes any combination of the following:  • face-to-face in a simulated workplace environment for required performance and knowledge evidence  • online for some components of training for knowledge evidence  • in a classroom ('off the job') for some components of training for knowledge evidence.		☑ Yes □ No
Delivery location	Multiple delivery locations are used.  ☐ Yes ☑ No  The delivery location is the principal place of business of the RTO.	Locations of additional campuses where training or assessment services are provided.	☑ Yes □ No
Program duration	Total program duration for delivery and assessment is:  ☐ 6 months ☑ 1 year  ☐ 2 years ☐ 3 years  Other: please specify	This means that after the expiry of the program duration, no further assessment evidence will be accepted and no further training conducted.	☑ Yes □ No
Amount of training and volume of learning	The 'amount of training' relates to formal teaching and learning activities.  The nominal amount of scheduled training for this program is:  □ 55 hours □ 110 hours □ 220 hours □ 330 hours  The 'volume of learning' identifies the notional duration of all activities required for the achievement of the learning outcomes of this program.  The total volume of learning for this program is:  □ 600–1200 hours (Certificate I and II)  □ 1200–2400 hours (Certificate III and IV)		☑ Yes □ No
Learning resources	There are sufficient learning resources, equipment and facilities to:  • enable students to meet the requirements for each unit of competency  • support the number of students undertaking the training and assessment.		☑ Yes □ No
Assessment resources	<ul> <li>Assessments will be formative and conducted so that skills, knowledge and understanding may be demonstrated in the simulated workplace environment. Assessment of knowledge and skills will be integrated with assessment of their practical application.</li> <li>Projects/tasks and work evidence will be progressively gathered by the assessor for units of competency until sufficient valid evidence is gathered to make assessment decisions on competency. Evidence of skills and knowledge will be gathered simultaneously.</li> </ul>		☑ Yes □ No

Requirement	Pre-enrolment info	rmation		Confirmed by RTOM
Evidence- gathering conditions	<ul> <li>Will be progressively gathered for groups of units simultaneously.</li> <li>Methods will confirm consistency of performance over time and in a range of workplace-relevant contexts, rather than a single assessment event.</li> <li>Will be by observation of relevant tasks with questioning on underpinning knowledge and, where applicable, training journals and reviews of work products/folios and third party reports.</li> <li>Will be done under the specific assessment conditions required by the units.</li> </ul>		☑ Yes □ No	
Work placement requirements	No The RTO may require work experience. WI	re student nen this is recorded	s to undertake work placement or the case, a summary of the in Section 4 of the TAS. Students or electronically.	☑ Yes □ No
Third party arrangements	No services are delivered on behalf of the RTO.  Some services are provided by a third party on behalf of the RTO.  QCAA has been notified of the third party arrangement.	✓ Yes  ☐ No  ☐ Yes  ☑ No  ☐ Yes ☑ No	<ul> <li>'Third party' means any party that provides services on behalf of the RTO, but does not include a contract of employment between an RTO and its employee.</li> <li>Where services are provided on the RTO's behalf by a third party, the provision of those services must include a written agreement.</li> <li>The RTO must disclose to the student the name and contact details of any third party that will provide training and/or assessment, and related educational and support services to the student on the RTO's behalf.</li> <li>When the RTO offers a qualification on its scope to students and in order to achieve the qualification the RTO requires students to undertake training for one or more units with a different RTO, this is considered a third party arrangement. Record the RTO's details and arrangements</li> </ul>	✓ Yes □ No
Educational and support services	will schedule supe on the timetable. S scheduled hours to Unmet educationa juvenile justice sys	rvised trai Students no develop I needs of stem — so er training	summary.  school students in Year 10. The RTO ining and assessment sessions based may negotiate support in addition to the required skills and knowledge. If young persons aged 10–17 in the chool RTOs within youth detention and assessment to these students	☑ Yes □ No

1.3 Delivery and assessment			
Requirement	Pre-enrolment information	Confirmed by RTOM	
	The RTO delivers services to students in the juvenile justice system.  ☐ Yes ☑ No		
Early termination of program	In the event that the RTO loses suitably qualified trainers and assessors and is unable to deliver this program:  • students will be issued with a Statement of Attainment for any successfully completed units of competency  • any fees paid toward the program will be refunded on a pro rata basis.	☑ Yes □ No	
	The RTO has provided students with information in print or electronically concerning arrangements in the event of early termination of the program.  ☑ Yes □ No	☑ Yes □ No	
Transition	This qualification's status on TGA is current at the time of this strategy's expected start date.  If this qualification is superseded with a new version before the end of the expected duration of the program, then:  • if practical, students will complete training and assessment and receive any appropriate certificates in the old qualification within 12 months of the release of the new version  • if this is not practical, students will transition to the new qualification within 12 months and complete their training and assessment in the new version within the expected duration of the program. Credit will be arranged for units completed and deemed as equivalent.	☑ Yes □ No	

1.4 Certification			
Requirement	Pre-enrolment information	Confirmed by RTOM	
Certificates and Statements of Attainment	If a student is assessed as meeting the requirements of the qualification, and all agreed fees the student owes to the RTO have been paid, then within 30 calendar days* of all conditions being met:  • an AQF certificate and record of results will be issued if the qualification in which the learner is enrolled is complete  • a Statement of Attainment will be issued if the qualification in which the learner is enrolled is partially complete.  * unless there is a written agreement with students and parents that the RTO will issue certification on exit or request	☑ Yes □ No	
Unique Student Identifier (USI)	<ul> <li>The school RTO will not issue an AQF certificate, record of results or Statement of Attainment to a student without having a verified USI for that individual.</li> <li>The consequences of not providing the RTO with a USI have been explained to the student.</li> <li>Each student's USI will be recorded by the RTO in SLIMS or Student Management and reported to QCAA in the same year that the certification was issued.</li> </ul> A student may access their training records and results	☑ Yes □ No ☑ Yes	
	(transcript) using their online USI account. For more information, see usi.gov.au/Students/pages/default.aspx	□ No	
Credit arrangements	Transitioning from an old version to a new version of a training product  If the National Register (training.gov.au) deems a superseded unit of competency to be equivalent to its replacement, students may claim credit for a successfully completed superseded unit.	☑ Yes □ No	
	If a student already holds a unit of competency If a student has a Statement of Attainment for a unit of competency and it has the same code as a unit of competency making up this program, the student may make a claim for a credit transfer.	☑ Yes □ No	
Recognition of prior learning (RPL) arrangements	Students may request recognition of prior learning (RPL) assessment.  Students are advised of the opportunity to apply for RPL and, if requested, will be provided with an RPL document allowing them to provide verifiable details of prior learning. The evidence will be assessed for currency and against requirements of the units of competency, and an amended program strategy will be prepared, taking into account the student's prior learning.	☑ Yes □ No	
	The RTO has advised students in print or electronically of RPL arrangements. ☑ Yes □ No	☑ Yes □ No	

1.4 Certification				
Requirement	Pre-enrolment information		Confirmed by RTOM	
Reissuing of Certificates and Statements of Attainment	The RTO maintains an auditable-quality register of all AQF qualifications (including Statements of Attainment) issued and authorised to issue.  The register contains sufficient information to identify correctly the holder of the qualification, the AQF qualification by its full title, and date of issue/award/ conferral.  The RTO has a policy that permits the replacement of certification documentation and maintains responsibility for authentication and verification of any replacement certification documentation.	The Standards require compliance with the AQF Register and Issuance policies. All RTOs will:  • maintain an auditable-quality register of AQF qualifications issued (including Statements of Attainment) containing sufficient information to identify correctly  - the holder of the qualification  - the AQF qualification by its full title  - date of issue/award/conferral  • have a policy that permits replacement of certification documentation  • be responsible for authentication and verification of any replacement certification documentation.  See www.aqf.edu.au/aqf-policies.	☑ Yes □ No	
	<ul> <li>issued VET certificates a</li> <li>To protect people's privathe person named on the</li> <li>Fees are \$7.50 for each</li> </ul> The issuance and replacement accessed via the publicly accessed via the publicly accessed.	ements and fees related to F certification.  Yes  No not provides replacement copies of and statements of attainment. acy, copies can only be provided to be certificate. acopy.  Interpolicy and procedure may be be sessible school RTO website.  Curriculum/Vocationaleducation/Pa	☑ Yes □ No	

1.5 Reporting				
Requirement	Pre-enrolment information	Confirmed by RTOM		
Recording results	Evidence-gathering tools are used to make decisions about a student's progress toward competency.	☑ Yes □ No		
	The interim outcome descriptors of 'Satisfactory' or 'Unsatisfactory' will be used on students' projects and evidence documents.			
	Students may continue to submit evidence until they exit the program or the end of the program's duration period.			
	Assessor may determine final outcomes for units of competency at any time, but only after sufficient valid evidence			

1.5 Reporting		
Requirement	Pre-enrolment information	Confirmed by RTOM
	<ul> <li>has been gathered and assessed and any pre-requisite units have been successfully completed.</li> <li>RTO management will record final outcomes (usually using the descriptors Competent, Not Competent, Credit Transfer, Superseded or Withdrawn) in Student Data Capture System (SDCS) or Student Management software approved by QCAA.</li> <li>All final outcomes must be entered into a QCAA approved software program before the end of the last term of the VET program or immediately after a student exits the program.</li> <li>RTO management reports student enrolment data to QCAA within the first term of the student's commencement of the VET</li> </ul>	
Student profiles	<ul> <li>Student profiles are updated by the assessor and are accessible to students on request.</li> <li>Assessors update the profile to confirm an individual student's submission of evidence and record interim and final outcomes.</li> <li>RTO management uses final outcomes recorded in student profiles to update SDCS, Student Management and/or SLIMS.</li> </ul>	☑ Yes □ No
Projects and evidence-gathering instruments	<ul> <li>All assessment activities, including projects and evidence-gathering tools, are identified by a code and listed in this document.</li> <li>A mapping document provides evidence of how assessment activities, projects and evidence-gathering tools meet the requirements for each unit of competency.</li> </ul>	☑ Yes □ No
Data privacy and reporting	The RTO has provided students with information in print or electronically concerning privacy, use of personal data and reporting. ☑ Yes ☐ No  • students are informed that personal information will be collected and reported on their behalf  • student declarations and consent of the RTO's privacy notice are retained (for 2018 only)	☑ Yes □ No
Use of personal email address	The RTO has provided students with information in print or electronically concerning use of personal email addresses on assessment materials and evidence. ☑ Yes ☐ No  • Agreed email addresses provide the same acknowledgment as a signature  • The RTO has recorded students' and assessors' email addresses	☑ Yes □ No
Complaints	The RTO has advised students either in print or electronically that complaints received by the RTO will be acknowledged in writing and finalised as soon as practicable. ☑ Yes ☐ No  • A complaint may be involving the conduct of the RTO's officers, students or third-party service providers of the RTO.  • Any RTO officer may receive a complaint verbally, in writing or electronically	☑ Yes □ No

1.5 Reporting					
Requirement	Pre-enrolment information	Confirmed by RTOM			
Appeals	The RTO has advised students either in print or electronically that all appeals received by the RTO will be acknowledged in writing and finalised as soon as practicable. ☑ Yes ☐ No  • There are two types of appeals that can be lodged:  – appeal of final assessment decision  – appeal of any other RTO decision.  • Appeals must be submitted to the RTO in writing using the RTO's appeal form.	☑ Yes □ No			
Publicly availability	The complaints and appeals policy and procedure may be accessed via the publicly accessible school RTO website. For more information, see:  https://gympieshs.eq.edu.au/Curriculum/Vocationaleducation/Pages/Vocationaleducation.aspx	☑ Yes □ No			

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### Section 2 Core and elective components

Relevant Standards: 1.1, 1.2, 1.4, 1.7, 1.8(a), 1.12, 3.5, Schedule 5

Note: A prerequisite unit may be delivered through an integrated approach with the secondary unit — it does not have to be fully completed before starting the secondary unit. However, to satisfy formal requirements, the prerequisite unit must be signed off prior to the secondary unit.

2.1 Core and elective units being offered					
Enter the unit code and title Hyperlink to unit on TGA is recommended	Unit type	Pre-requisite unit required?			
BSBADM101 Use business equipment and resources http://training.gov.au/Training/Details/BSBADM101	Listed Elective				
BSBCMM101 Apply basic communication skills http://training.gov.au/Training/Details/BSBCMM101	Listed Elective				
BSBITU111 Operate a personal digital device http://training.gov.au/Training/Details/BSBITU111	Listed Elective				
BSBITU112 Develop keyboard skills http://training.gov.au/Training/Details/BSBITU112	Listed Elective				
BSBLED101 Plan skills development http://training.gov.au/Training/Details/BSBLED101	Listed Elective				
BSBWHS201 Contribute to health and safety of self and others http://training.gov.au/Training/Details/BSBWHS201	Core Unit				

#### 2.2 Optional units and flexibility

Some of the units listed appear in other qualifications delivered by this RTO.

BSBADM101 Use business equipment and resources is currently delivered in BSB20115 Certificate II in Business. The first assessor to complete the unit will record a result of Competent and the other assessor/s will record a credit transfer.

BSBITU112 Develop keyboard skills is currently delivered in BSB20115 Certificate II in Business. The first assessor to complete the unit will record a result of Competent and the other assessor/s will record a credit transfer.

BSBWHS201 Contribute to health and safety of self and others is currently delivered in BSB20115 Certificate II in Business, BSB30415 Certificate III in Business Administration and ICT20115 Certificate II in Information, Digital Media and Technology. The first assessor to complete the unit will record a result of Competent and the other assessor/s will record a credit transfer.

## **Section 3 Program assessment details**

Relevant Standards: 1.1, 1.2, 1.3(c), 1.8, 2.1, 2.2, 5.2

### 3.4 Program details

3.4 Program details						
Project 1	C1BPRO1 – Work and my future T:\BUSINESS EDUCATION\VBI YEAR 10 CERT 1\Assessment\C1BPRO1 - Work & my future					
Estimated duration	10 weeks – Term 1	Outcome type	☐ Interim ☑ Final	Assessment tools mapped on separate document		☑ Yes □ No
Assessment activity		Unit/s for which partial or complete evidence will be gathered		Evidence-gathering tools used		Tool code
•	outer operation	BSBITU111 Operate a personal digital device		Observation checklist	V	C1BOBS1
Career planning and job seeking An activity composing a resume, using appropriate software (e.g. Microsoft Word) on the computer, and a portfolio of supporting documents to apply for a particular job.		BSBLED101 Plan skills development		Questions checklist		
				Review of product/service against specifications		
				Review folio of work against specifications	<b>V</b>	C1BFOLIO1
				Third party report		
				Safety induction checklist		
Project 2  C1BPRO2 – Working in Administration T:\BUSINESS EDUCATION\VBI YEAR 10 CERT 1\Assessment\C1BPRO2 - Working in Admin						
Estimated duration	10 weeks – Term 2	Outcome type	☐ Interim ☑ Final	Assessment tools mapped on separate document		☑ Yes □ No
Assessment activity		Unit/s for which partial or complete evidence will be gathered		Evidence-gathering tools used Tool co		Tool code
Basic communication skills				Observation checklist	<b>V</b>	C1BOBS2

					7	
Development of touch-typing skills  A project based on working in administration that requires the application of communication skills to complete some routine business correspondence while using touch-typing technique		<ul> <li>BSBCMM101 Apply basic communication skills</li> <li>BSBITU112 Develop keyboard skills</li> </ul>		Questions checklist		
				Review of product/service against specifications		
				Review folio of work against specifications		C1BFOLIO2
				Third party report		
				Safety induction checklist		
Project 3	C1BPRO3 – Working Safely T:\BUSINESS EDUCATION\VBI Y	EAR 10 CEI	RT 1\Assessment\C1BPRO3 - Worl	king Safely		
Estimated duration	10 weeks – Term 3	Outcome type		Assessment tools mapped on separate document		✓ Yes □ No
		туре		separate document		E 103 E 110
Assessmer	nt activity		which partial or complete evidence hered	Evidence-gathering tools us	sed	Tool code
Working sa	fely	Unit/s for v will be gath	hered S201 Contribute to health and safety		sed	
<b>Working sa</b> A project ba project, whic	•	Unit/s for v	hered S201 Contribute to health and safety	Evidence-gathering tools us	1	Tool code
<b>Working sa</b> A project ba	ifely used on assisting with a Smart Moves	Unit/s for v will be gath	hered S201 Contribute to health and safety	Evidence-gathering tools us  Observation checklist	<b>V</b>	Tool code
<b>Working sa</b> A project ba project, whic	ifely used on assisting with a Smart Moves	Unit/s for v will be gath	hered S201 Contribute to health and safety	Evidence-gathering tools us  Observation checklist  Questions checklist  Review of product/service		Tool code
<b>Working sa</b> A project ba project, whic	ifely used on assisting with a Smart Moves	Unit/s for v will be gath	hered S201 Contribute to health and safety	Evidence-gathering tools us  Observation checklist  Questions checklist  Review of product/service against specifications  Review folio of work against		Tool code C1BOBS3

3.4 Program details						
Project 4	C1BPRO4 – Business Equipment T:\BUSINESS EDUCATION\VBI YEAR 10 CERT 1\Assessment\C1BPRO4 - Business Equipment					
Estimated duration	6 weeks – Term 4	Outcome type	☐ Interim ☑ Final	Assessment tools mapped on separate document		☑ Yes □ No
Assessment activity		Unit/s for which partial or complete evidence will be gathered		Evidence-gathering tools used Tool co		Tool code
Using business equipment Choosing equipment and resources to complete a variety of tasks		BSBADM101 Use business equipment and resources		Observation checklist	Ø	C1BOBS4
				Questions checklist		
				Review of product/service against specifications		
			Review folio of work against specifications	V	C1BFOLIO4	
				Third party report		
				Safety induction checklist		
				Third party report		
				Safety induction checklist		

# Section 4 Work experience

Relevant Standards: 1.1, 1.5, 1.6(a), 1.8, 2.1, 5.2, 8.5

4.1 Work experience arrangements						
On what basis is work e	experience provid	For all employers providing work experience relevant to this qualification:				
Not provided (go to Section 5)			Written agreements are in place.			
VET program/course requirement			Realistic workplace experience			
RTO requirement			Third party report included in Section 3.4			
Student wants work experience			Student information in Section 1 of TAS is accurate.			
Optional			accurate.			
File location of work experience agreements T:\Industry Liais			Kerry\Students Work Experience Forms			

4.2 Register of employers with written agreements in place					
Enter name and location of each business, company or industry providing work experience					
e.g. Robert Tsu Smallgoods, Brisbane	e.g. Fast Eats Cafe, Paddington				