BSB30415 Certificate III in Business Administration

Gympie State High School

Approval School RTO training and assessment strategy				
School RTO Name	Gympie State High School	QCAA Number	404	
Qualification Code	BSB30415	National Provider Number	30067	
RTO Manager		Principal		
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QCAA standardised training and assessment strategy document, updated December 2018





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Section 1 Program overview

1.1 National requirements					
Qualification code	Qualification code BSB30415				
Qualification title	Certificate II	Certificate III in Business Administration			
Relevant Standards	1.1–1.7, 1.8	(a), 1.9–1.19,	1.26, 2.2, 5, 8.4		
Training package code	BSB				
Current release date	30 Aug 2019	9	Release number	5.	0
Training package title	Business Se	ervices Trainir	ng Package		
National register	https://traini	ng.gov.au/Tra	ining/Details/BSB		
Companion volume	https://vetne 4da407e23d		es/TrainingDocs.aspx?q=1	1ef	6853-ceed-4ba7-9d87-
Qualification status	Current		here a qualification is no lor		
Superseded, deleted or no longer current date	Choose cha status date	nge of mu	en superseded, all student ust be completed and the re thin a period of two years as removed or deleted from	leva fron	nt AQF certification issued n the date the qualification
Latest date for student completion and AQF certification (Complete only if qualification status ≠ current)		Wh su col stu of	was removed or deleted from the National Register. Where a qualification on the RTO's scope of registration is superseded, all students' training and assessment must be completed and the relevant AQF certification issued or students are transferred into its replacement within a period of one year from the date the replacement qualification was released on the National Register.		
TAS has been develope through industry engagement	d	as	Total number of proposed assessment tools for this qualification 11 (See Section 3)		• •
Delivering and assess (Complete this remaining			the qualification is on sco	pe)	
TAS implementation date (See Section 10)	28/01/2020		AS monitoring date ee Section 11)	3/0	02/2020
Developed for:	☐ individual stu	ident/s	nme/s of individual udent/s		
	☑ class cohort		irrent number of udents enrolled	0	
A representative sample of assessment tools has been validated	✓ Yes☐ No☐ Pending(See Sections 8)	Sta			8/01/2020 9/11/2021
RTO's Assessment and/or TAS policies and procedures have been followed when implementing this TAS	☑ Yes □ No	pri stu	TO has checked other inted and electronic udent information/data r compatibility with	-	Yes No

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1.2 Qualification

Requirement	Packaging rules	Confirmed by RTOM
Qualification description and job roles	This qualification applies to a range of administrative roles in varied contexts. Individuals in these positions use some discretion and judgement and may provide technical advice and support to a team.	☑ Yes □ No
Packaging rules	 Total number of units = 13 2 core units plus 11 elective units, of which: 7 elective units must be selected from the Group A units listed on training.gov.au 4 elective units may be selected from the Group A or Group B elective units listed on training.gov.au, or any currently endorsed Training Package or accredited course at the same qualification level 2 of the electives units may be selected from a Certificate II or Certificate IV qualification. Elective units must be relevant to the work environment and the qualification, maintain the integrity of the AQF alignment and contribute to a valid, industry-supported vocational outcome. https://training.gov.au/Training/Details/BSB30415 	☑ Yes □ No

Delivery and assessment Confirmed Requirement Pre-enrolment information by RTOM General entry General entry requirements for this program include the student's ✓ Yes requirements agreement and ability to undertake the following: □ No • demonstrate evidence of language, literacy and numeracy skills at the requisite ACSF level • attend and participate in scheduled training and assessment • participate in workplace tasks to employer expectations • be able to work in an industry environment and handle industry standard equipment • comply with the RTO code of conduct requirements, directions on work, and health and safety matters. Specific entry ✓ Yes Specific entry requirements exist \square Yes \square No and/or completion □ No Prior to enrolment the RTO has provided advice in print or requirements electronically to students on participation requirements and application processes. Access and The RTO has advised students in print or electronically that Yes reasonable reasonable adjustments may be available. ✓ Yes No □ No adjustments When appropriate, reasonable adjustments will be applied by the RTO to take into account the individual student's needs. Reasonable adjustments may include: accessible class rooms extra time or extensions for assessments or alternative • note-taking support assessment tasks ergonomic chair/desk

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1.3 Delivery and assessment			
Requirement	Pre-enrolment information		Confirmed by RTOM
		 use of assistive technology other adjustments. 	
Mode of delivery	performance and knowledge eonline for some components o	rkplace environment for required	☑ Yes □ No
Delivery location	Multiple delivery locations are used. ☐ Yes ☑ No The delivery location is the principal place of business of the RTO.	Locations of additional campuses where training or assessment services are provided.	☑ Yes □ No
Program duration	Total program duration for delivery and assessment is: ☐ 6 months ☐ 1 year ☐ 2 years ☐ 3 years	This means that after the expiry of the program duration, no further assessment evidence will be accepted and no further training conducted.	☑ Yes □ No
Amount of training and volume of learning	The 'amount of training' relates to formal teaching and learning activities. The nominal amount of scheduled training for this program is: □ 55 hours □ 110 hours ☑ 220 hours □ 330 hours The 'volume of learning' identifies the notional duration of all activities required for the achievement of the learning outcomes of this program. The total volume of learning for this program is: □ 600–1200 hours (Certificate I and II) ☑ 1200–2400 hours (Certificate III and IV)		☑ Yes □ No
Learning resources	There are sufficient learning rese enable students to meet the recompetency support the number of student assessment.	•	☑ Yes □ No

1.3 Delivery a	nd assessment			
Requirement	Pre-enrolment info	rmation		Confirmed by RTOM
Assessment resources	 Assessments will be formative and conducted so that skills, knowledge and understanding may be demonstrated in the simulated workplace environment. Assessment of knowledge and skills will be integrated with assessment of their practical application. Projects/tasks and work evidence will be progressively gathered by the assessor for units of competency until sufficient valid evidence is gathered to make assessment decisions on competency. Evidence of skills and knowledge will be gathered simultaneously. 			☑ Yes □ No
Evidence- gathering conditions	 Methods will confi in a range of work assessment event Will be by observe underpinning know and reviews of wo 	rm consis place-rele :. ation of rel vledge an rk produc	red for groups of units simultaneously. tency of performance over time and evant contexts, rather than a single levant tasks with questioning on d, where applicable, training journals ts/folios and third party reports. cific assessment conditions required	☑ Yes □ No
Work placement requirements	Work placement or experience is a requirement. ☐ Yes ☑ No			☑ Yes □ No
Third party arrangements	No services are delivered on behalf of the RTO. Some services are provided by a third party on behalf of the RTO. QCAA has been notified of the third party arrangement.	✓ Yes ☐ No ☐ Yes ✓ No ☐ Yes ✓ No	 'Third party' means any party that provides services on behalf of the RTO, but does not include a contract of employment between an RTO and its employee. Where services are provided on the RTO's behalf by a third party, the provision of those services must include a written agreement. The RTO must disclose to the student the name and contact details of any third party that will provide training and/or assessment, and related educational and support services to the student on the RTO's behalf. When the RTO offers a qualification on its scope to students and in order to achieve the qualification the RTO requires students to undertake training for one or more units with a different RTO, this is considered a third party arrangement. Record the RTO's details and arrangements summary. 	✓ Yes □ No

1.3 Delivery and assessment			
Requirement	Pre-enrolment information	Confirmed by RTOM	
Educational and support services	 Learners in this cohort are school students in Years 11 to 12. The RTO will schedule supervised training and assessment sessions based on the timetable. Students may negotiate support in addition to scheduled hours to develop the required skills and knowledge. Unmet educational needs of young persons aged 10-17 in the juvenile justice system – school RTO within youth detention centres may deliver training and assessment to these students even if not in detention. The RTO delivers services to students in the juvenile justice system. ☐ Yes ☑ No 	☑ Yes □ No	
Early termination of program	In the event that the RTO loses suitably qualified trainers and assessors and is unable to deliver this program: • students will be issued with a Statement of Attainment for any successfully completed units of competency • any fees paid toward the program will be refunded on a pro rata basis.	☑ Yes □ No	
	The RTO has provided students with information in print or electronically concerning arrangements in the event of early termination of the program. ☑ Yes □ No	☑ Yes □ No	
Transition	This qualification's status on TGA is current at the time of this strategy's expected start date. If this qualification is superseded with a new version before the end of the expected duration of the program, then: • if practical, students will complete training and assessment and receive any appropriate certificates in the old qualification within 12 months of the release of the new version • if this is not practical, students will transition to the new qualification within 12 months and complete their training and assessment in the new version within the expected duration of the program. Credit will be arranged for units completed and deemed as equivalent.	☑ Yes □ No	

1.4 Certification			
Requirement	Pre-enrolment information	Confirmed by RTOM	
Certificates and Statements of Attainment	If a student is assessed as meeting the requirements of the qualification, and all agreed fees the student owes to the RTO have been paid, then within 30 calendar days* of all conditions being met: • an AQF certificate and record of results will be issued if the qualification in which the learner is enrolled is complete • a Statement of Attainment will be issued if the qualification in which the learner is enrolled is partially complete. * unless there is a written agreement with students and parents that the RTO will issue certification on exit or request	☑ Yes □ No	
Unique Student Identifier (USI)	 The school RTO will not issue an AQF certificate, record of results or Statement of Attainment to a student without having a verified USI for that individual. The consequences of not providing the RTO with a USI have been explained to the student. Each student's USI will be recorded by the RTO in SLIMS or Student Management and reported to QCAA in the same year that the certification was issued. A student may access their training records and results	☑ Yes □ No ☑ Yes	
	(transcript) using their online USI account. For more information, see usi.gov.au/Students/pages/default.aspx	□ No	
Credit arrangements	Transitioning from an old version to a new version of a training product If the National Register (training.gov.au) deems a superseded unit of competency to be equivalent to its replacement, students may claim credit for a successfully completed superseded unit.	☑ Yes □ No	
	If a student already holds a unit of competency If a student has a Statement of Attainment for a unit of competency and it has the same code as a unit of competency making up this program, the student may make a claim for a credit transfer.	☑ Yes □ No	
Recognition of prior learning (RPL) arrangements	Students may request recognition of prior learning (RPL) assessment. Students are advised of the opportunity to apply for RPL and, if requested, will be provided with an RPL document allowing them to provide verifiable details of prior learning. The evidence will be assessed for currency and against requirements of the units of competency, and an amended program strategy will be prepared, taking into account the student's prior learning.	☑ Yes □ No	
	The RTO has advised students in print or electronically of RPL arrangements. ☑ Yes □ No	☑ Yes □ No	

1.4 Certification	1.4 Certification				
Requirement	Pre-enrolment information		Confirmed by RTOM		
Reissuing of Certificates and Statements of Attainment	The RTO maintains an auditable-quality register of all AQF qualifications (including Statements of Attainment) issued and authorised to issue. The register contains sufficient information to identify correctly the holder of the qualification, the AQF qualification by its full title, and date of issue/award/ conferral. The RTO has a policy that permits the replacement of certification documentation and maintains responsibility for authentication and verification of any replacement certification documentation.	The Standards require compliance with the AQF Register and Issuance policies. All RTOs will: • maintain an auditable-quality register of AQF qualifications issued (including Statements of Attainment) containing sufficient information to identify correctly - the holder of the qualification - the AQF qualification by its full title - date of issue/award/conferral • have a policy that permits replacement of certification documentation • be responsible for authentication and verification of any replacement certification documentation. See www.aqf.edu.au/aqf-policies.	☑ Yes □ No		
			☑ Yes □ No		

1.5 Reporting				
Requirement	Pre-enrolment information	Confirmed by RTOM		
Recording results	 Evidence-gathering tools are used to make decisions about a student's progress toward competency. The interim outcome descriptors of 'Satisfactory' or 'Unsatisfactory' will be used on students' projects and evidence documents. Students may continue to submit evidence until they exit the program or the end of the program's duration period. Assessor may determine final outcomes for units of competency at any time, but only after sufficient valid evidence has been 	☑ Yes □ No		

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1.5 Reporting			
Requirement	Pre-enrolment information	Confirmed by RTOM	
	gathered and assessed and any pre-requisite units have been successfully completed. RTO management will record final outcomes (usually using the descriptors Competent, Not Competent, Credit Transfer, Superseded or Withdrawn) in Student Data Capture System (SDCS) or Student Management software approved by QCAA. All final outcomes must be entered into a QCAA approved software program before the end of the last term of the VET program or immediately after a student exits the program. RTO management reports student enrolment data to QCAA within the first term of the student's commencement of the VET program.		
Student profiles	 Student profiles are updated by the assessor and are accessible to students on request. Assessors update the profile to confirm an individual student's submission of evidence and record interim and final outcomes. RTO management uses final outcomes recorded in student profiles to update SDCS, Student Management and/or SLIMS. 	☑ Yes □ No	
Projects and evidence-gathering instruments	 All assessment activities, including projects and evidence-gathering tools, are identified by a code and listed in this document. A mapping document provides evidence of how assessment activities, projects and evidence-gathering tools meet the requirements for each unit of competency. 	☑ Yes □ No	
Data privacy and reporting	The RTO has provided students with information in print or electronically concerning privacy, use of personal data and reporting. ☑ Yes □ No • students are informed that personal information will be collected and reported on their behalf	☑ Yes □ No	
Use of personal email address	The RTO has provided students with information in print or electronically concerning use of personal email addresses on assessment materials and evidence. ☑ Yes ☐ No • Agreed email addresses provide the same acknowledgment as a signature • The RTO has recorded students' and assessors' email addresses	☑ Yes □ No	
Complaints	The RTO has advised students either in print or electronically that complaints received by the RTO will be acknowledged in writing and finalised as soon as practicable. ☑ Yes ☐ No • A complaint may be involving the conduct of the RTO's officers, students or third-party service providers of the RTO. • Any RTO officer may receive a complaint verbally, in writing or electronically	☑ Yes □ No	
Appeals	The RTO has advised students either in print or electronically that all appeals received by the RTO will be acknowledged in writing and finalised as soon as practicable. ☑ Yes ☐ No • There are two types of appeals that can be lodged: – appeal of final assessment decision – appeal of any other RTO decision.	☑ Yes □ No	

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1.5 Reporting				
Requirement	Pre-enrolment information	Confirmed by RTOM		
	Appeals must be submitted to the RTO in writing using the RTO's appeal form.			
Publicly availability	The complaints and appeals policy and procedure may be accessed via the publicly accessible school RTO website. For more information, see: https://gympieshs.eq.edu.au/Curriculum/Vocationaleducation/Pages/Vocationaleducation.aspx	☑ Yes □ No		

Section 2 Core and elective components

Relevant Standards: 1.1, 1.2, 1.4, 1.7, 1.8(a), 1.12, 3.5, Schedule 5

Note: A prerequisite unit may be delivered through an integrated approach with the secondary unit — it does not have to be fully completed before starting the secondary unit. However, to satisfy formal requirements, the prerequisite unit must be signed off prior to the secondary unit.

2.1 Core and elective units being offered					
Enter the unit code and title Hyperlink to unit on TGA is recommended	Unit type	Pre-requisite unit required?			
BSBADM307 - Organise schedules https://training.gov.au/Training/Details/BSBadm307	Group A				
BSBFIA302 - Process payroll https://training.gov.au/Training/Details/BSBfia302	Group A				
BSBIND201 - Work effectively in a business environment https://training.gov.au/Training/Details/BSBind201	Imported Elective				
BSBITU306 - Design and produce business documents https://training.gov.au/Training/Details/BSBitu306	Group A				
BSBITU307 - Develop keyboarding speed and accuracy https://training.gov.au/Training/Details/BSBitu307	Core Unit				
BSBITU309 - Produce desktop published documents https://training.gov.au/Training/Details/BSBitu309	Group A				
BSBITU313 - Design and produce digital text documents https://training.gov.au/Training/Details/BSBITU313	Group A				
BSBITU314 - Design and produce spreadsheets https://training.gov.au/Training/Details/BSBITU314	Group A				
BSBSUS201 - Participate in environmentally sustainable work practices https://training.gov.au/Training/Details/BSBsus201	Group B				
BSBWHS201 - Contribute to health and safety of self and others https://training.gov.au/Training/Details/BSBwhs201	Core Unit				
BSBWOR202 - Organise and complete daily work activities https://training.gov.au/Training/Details/BSBwor202	Imported Elective				
BSBWOR204 - Use business technology https://training.gov.au/Training/Details/BSBwor204	Group B				
BSBWRT301 - Write simple documents https://training.gov.au/Training/Details/BSBwrt301	Group A				

2.2 Optional units and flexibility

Some of the units listed appear in other qualifications delivered by this RTO.

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BSBIND201 Work effectively in a business environment is currently delivered in BSB20115 Certificate II in Business. The first assessor to complete the unit will record a result of Competent and the other assessor/s will record a credit transfer.

BSBSUS201 Participate in environmentally sustainable work practices is currently delivered in BSB20115 Certificate II in Business and ICT20115 Certificate II in Information, Digital Media and Technology. The first assessor to complete the unit will record a result of Competent and the other assessor/s will record a credit transfer.

BSBWHS201 Contribute to health and safety of self and others is currently delivered in BSB10115 Certificate I in Business, BSB20115 Certificate II in Business and ICT20115 Certificate II in Information, Digital Media and Technology. The first assessor to complete the unit will record a result of Competent and the other assessor/s will record a credit transfer.

BSBWOR202 Organise and complete daily work activities is currently delivered in BSB20115 Certificate II in Business. The first assessor to complete the unit will record a result of Competent and the other assessor/s will record a credit transfer.

BSBWOR204 Use business technology is currently delivered in BSB20115 Certificate II in Business. The first assessor to complete the unit will record a result of Competent and the other assessor/s will record a credit transfer.

Section 3 Program assessment details

Relevant Standards: 1.1, 1.2, 1.3(c), 1.8, 2.1, 2.2, 5.2

3.1 Program details

3.1 Program details						
Project 1	Project 1 C3BAPRO1 – Work Safe: Smart Move T:\BUSINESS EDUCATION\Cert III Business Admin\Assessment\C3BAPRO1 - Work Safe Smart Move					
Estimated duration	Semester 1, 20 weeks	Outcome type □ Interim ☑ Final		Assessment tools mapped on separate document		☑ Yes □ No
Assessment activity		Unit/s for which partial or complete evidence will be gathered		Evidence-gathering tools used		Tool code
_	fely in an education office	BSBWHS201 Contribute to health and safety		Observation checklist	☑	C3BAOBS1
environment A project based on working in a school		of self and others		Questions checklist		
administration / reprographics role. Tasks include Smart Moves PD, inspection checklist and incident report. Touch typing technique will be introduced in this project. Evidence is recorded in the student profile as 'satisfactory' or 'unsatisfactory'. Final unit outcome results will be given from completing this activity, and results will be recorded on a Class Spreadsheet to be transferred to Student Management.				Review of product /service against specifications		
				Review folio of work against specifications	Ø	C3BAFOLIO1
				Third party report		
				Safety induction checklist		
Project 2 C3BAPRO2 – Climate Smart T:\BUSINESS EDUCATION\Cert III Business Admin\Assessment\C3BAPRO2 - Climate Smart						
Estimated duration	Semester 2, 20 weeks	Outcome type		Assessment tools mapped on separate document		☑ Yes □ No
Assessment activity		Unit/s for which partial or complete evidence will be gathered		Evidence-gathering tools used		Tool code
				Observation checklist	Ø	C3BAOBS2

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3.1 Program details						
Implementing a climate change strategy in a school		 BSBSUS201 Participate in environmentally sustainable work practices BSBITU313 Design and produce digital text documents BSBITU306 Design and produce business documents 		Questions checklist		
A project based on working in alignment with the education department's vision for sustainability while preparing workplace documents. Tasks include preparation of meeting agenda and report.				Review of product /service against specifications		
				Review folio of work against specifications	Ø	C3BAFOLIO2
project.	g technique will be developed in this			Third party report		
Evidence is recorded in the student profile as 'satisfactory' or 'unsatisfactory'. Final unit outcome results will be given from completing this project.				Safety induction checklist		
Project 3 C3BAPRO3 – Gympie Gold T:\BUSINESS EDUCATION\Cert III Business Admin\Assessment\C3BAPRO3 - Gympie Gold						
Estimated duration	Semester 2, 20 weeks	Outcome type		Assessment tools mapped on separate document		☑ Yes □ No
Assessment activity		Unit/s for which partial or complete evidence will be gathered		Evidence-gathering tools used		Tool code
Production of magazine A project based on a Marketing & Administrative Assistant role in a Graphic Design context. Students produce Gympie Gold, a school yearbook. Evidence is recorded in the student profile as 'satisfactory' or 'unsatisfactory'. Final unit outcome results will be given for all units of competency except BSBITU309 Produce desktop published documents. An interim result will be awarded for this unit of competency.		 BSBWOR204 Use business technology BSBWOR202 Organise and complete daily work activities BSBIND201 Work effectively in a business environment BSBITU309 Produce desktop published documents. 		Observation checklist	☑	C3BAOBS3
				Questions checklist		
				Review of product /service against specifications		
				Review folio of work against specifications	Ø	C3BAFOLIO3
				Third party report		
				Safety induction checklist		

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3.1 Pro	gram details						
Project 4	C3BAPRO4 – Bookkeeping T:\BUSINESS EDUCATION\Cert III Business Admin\Assessment\C3BAPRO4 - Bookkeeping						
Estimated duration	Semester 3, 20 weeks	Outcome type	☐ Interim ☑ Final	Assessment tools mapped on separate document		☑ Yes □ No	
Assessment activity		Unit/s for which partial or complete evidence will be gathered		Evidence-gathering tools used		Tool code	
-	r for a painting and decorating	BSBFIA302 Process payroll		Observation checklist	Ø	C3BAOBS4	
	payroll using accounting software for			Questions checklist	☑	C3BAQUES4	
a service provider. Evidence is recorded in the student profile as 'satisfactory' or 'unsatisfactory'. Final unit outcome results will be given from completing this activity, and results will be recorded on a Class Spreadsheet to be transferred to Student Management.				Review of product /service against specifications			
				Review folio of work against specifications	Ø	C3BAFOLIO4	
				Third party report			
				Safety induction checklist			
Project 5 C3BPRO5 – Event Administration T:\BUSINESS EDUCATION\Cert III E			Admin\Assessment\C3BAPRO5 -	Event Administration			
Estimated duration	Semester 3 & 4 – 40 weeks	Outcome type □ Interim ☑ Final		Assessment tools mapped on separate document		☑ Yes □ No	
Assessment activity		Unit/s for which partial or complete evidence will be gathered		Evidence-gathering tools us	ed	Tool code	
Administrative tasks explored through involvement in a real or simulated event. As conference/events administrator, they are responsible for all the correspondence that's sent to customers. Project involves processing conference/event bookings, chasing up calls, liaising with other departments/people about		 BSBADM307 Organise schedules BSBITU304 Produce spreadsheets BSBITU309 Produce desktop published documents BSBWRT301 Write simple documents 		Observation checklist	V	C3BAOBS5	
				Questions checklist			
				Review of product/service against specifications	V	C3BAFOLIO5	

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https://qedu.sharepoint.com/sites/2007/Shared Documents/Teacher Drive/VET/Training & Assessment Strategies/C3BATAS - BSB30415 Certificate III in Business Administration 2020-2021.docx

3.1 Program details		
customer requirements, preparing budget/brochures/letters/flyers/invitations. Evidence is recorded in the student profile as 'satisfactory' or 'unsatisfactory'. Final unit outcome results will be given from completing this activity.	BSBITU307 Develop keyboarding speed and accuracy	

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Section 4 Work experience

Relevant Standards: 1.1, 1.5, 1.6(a), 1.8, 2.1, 5.2, 8.5

4.1 Work experience arrangements							
On what basis is work experience provided?			For all employers providing work experience relevant to this qualification:				
Not provided (go to Section 5)			Written agreements are in place.				
VET program/course requirement			Realistic workplace experience				
RTO requirement			Third party report included in Section 3.4				
Student wants work experience			Student information in Section 1 of TAS is accurate.				
Optional			accurate.				
File location of work experience agreements T:\Industry Liaison - Kerry\Students Work Experience Forms			ry\Students Work Experience Forms				

4.2 Register of employers with written agreements in place					
Enter name and location of each business, company or industry providing work experience					
e.g. Robert Tsu Smallgoods, Brisbane e.g. Fast Eats Cafe, Paddington					

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